



# Newsletter

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**SAFETY IS IN YOUR HANDS.  
EVERY DIG. EVERY TIME.**



## Have You Seen?

This article and its information was brought to you by Kyle Hadley, Pipeline Tech-Operations at Energy Transfer and Chairperson for Education & Awareness Committee.

Pipeline operators' responsibilities often involve managing numerous crossings. One specific requirement Energy Transfer has for its contractors upon completing a project is to properly mark both sides of our Right-of-Way (ROW) at the crossing points.

Even when one of the contractors does not fulfill this marking obligation or fails to mark the crossings as previously agreed, the Energy Transfer team has made a collective decision to take proactive measures. In these instances, Energy Transfer has taken the initiative to mark these points themselves. Despite this incurring an additional expense on Energy Transfer's part, it is crucial for Energy Transfer to ensure that there is a visible and above-ground indication of where each crossing has occurred.

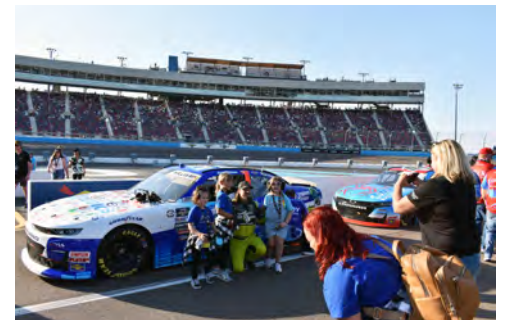
This decision not only serves as a practical solution, but also addresses the need for a visual reference above the ground level. By taking this step, Energy Transfer aims to enhance safety and facilitate a more streamlined process for future operations, emphasizing the importance of adherence to marking protocols at all project completion stages.



## 2023 NASCAR Championship!



Now that engines are cooled and the dust settled, Arizona 811 wanted to express its sincere appreciation to all the volunteers involved in the Call811.com booth for their tireless efforts and unwavering support at the NASCAR Championship Weekend event. Their dedication had Arizona 811 shifting into high gear, and Arizona 811 wants to thank them for driving the success of the Call811.com booth!





To download or to access additional analysis, please visit [dirt.commongroundalliance.com](http://dirt.commongroundalliance.com).  
 Vol. 19 Released September 2023. This report may be referenced as the DIRT Annual Report for 2022. © 2023 Common Ground Alliance.

the damage often lies in the mis-identification of markings.

When excavators fail to perform potholing or maintain adequate clearance, while simultaneously lacking a valid ticket (e.g., due to expiration or 'piggy-backing'), the damage may be recorded as 'no notification' rather than as a result of excavation practices.

Given that professional excavators engage in far more frequent digging activities than occupants or farmers, they are responsible for the majority of incidents where 811 was not contacted. Research by the CGA indicates that professional excavators are generally well-informed about 811, suggesting that efforts should be redirected toward ensuring consistent and effective utilization of 811 services. Addressing why some excavators choose not to contact 811 before digging is a crucial aspect of this endeavor.

'Damage without notification' cases tend to cluster in private property projects like landscaping and fencing, implying that these professionals differ from heavy construction and utility contractors. This underscores the need for targeted 811 awareness

campaigns and outreach to address their specific requirements.

The persistence of 'no-notification' damages, despite widespread awareness of 811, suggests that excavators may lack confidence in the system. This may necessitate enforcement measures, as well as financial or legal consequences, in addition to reinforcing the reliability of the 811 system to curb such incidents."

According to the Common Ground Alliance's Analysis and Recommendations from the 2022 DIRT Report, "Instances of 'No locate request' form a distinct category by themselves, consistently ranking as the primary root cause of damage, accounting for 25% of all damages in 2022. Neglecting to contact 811 at the outset disrupts the entire damage prevention process. Such damages without prior notification can conceal other underlying issues:

Expired or invalid excavation tickets might only receive superficial scrutiny before being categorized as 'no notification,' potentially overlooking concerns such as deviations in work areas or mismarking. In cases where markings are inaccurate, the absence of a valid ticket may result in repair expenses and penalties, but the actual cause of



There are multiple ways to create a Locate Ticket Request. Explore the options below to see which one is best for you!

<b>Dial 8-1-1</b> <small>(Homeowners/Contractors)</small>	<b>EXACTIX - S.A.T.</b> <small>(Single Address Ticket) (Homeowners/Contractors)</small>	<b>EXACTIX - PRO</b> <small>(Full User) (Contractors)</small>
<ul style="list-style-type: none"> <li>✓ FREE</li> <li>✓ Speak to a highly-trained Locate Specialist</li> <li>✓ Available during operating hours: Mon-Fri 8am-5pm <small>(excluding weekends and holidays)</small></li> <li>✓ Locate Specialists happy to assist and answer questions</li> </ul>	<ul style="list-style-type: none"> <li>✓ FREE</li> <li>✓ No waiting on hold</li> <li>✓ No training required</li> <li>✓ Self-registration</li> <li>✓ Submit notices on your schedule 24 hours a day, 7 days a week</li> <li>✓ Create Locate Ticket Requests 1. <small>Single Residential Lots ONLY</small> 2. <small>One residential address per request</small></li> <li>✓ Pre-defined area of work/locate description</li> <li>✓ Access list of impacted facility owner/operator contact information</li> <li>✓ Electronic and printable copies of Locate Ticket Requests</li> <li>✓ Keep track of responses for your own Locate Ticket Requests</li> </ul> <p><small>This tool cannot be used for work being done on commercial properties</small></p>	<ul style="list-style-type: none"> <li>✓ FREE</li> <li>✓ No waiting on hold</li> <li>✓ Free Training Available 1. Self-paced 2. Broken up into short sections with ability to start/stop/resume on your schedule</li> <li>✓ Submit notices on your schedule 24 hours a day, 7 days a week</li> <li>✓ Expanded mapping abilities. <b>NOT LIMITED</b> to Single Residential Locations</li> <li>✓ Define area of work/locate description in your own words</li> <li>✓ Update Locate Request Tickets electronically</li> <li>✓ Copy Tickets</li> <li>✓ Access list of impacted facility owner/operator contact information</li> <li>✓ Electronic and printable copies of Locate Ticket Requests</li> <li>✓ Keep track &amp; manage company-wide Locate Ticket Request Tickets</li> <li>✓ Expanded reporting capabilities</li> <li>✓ User Support</li> </ul>
<b>HOMEOWNERS</b>	<b>CONTRACTORS</b>	
Go to <a href="http://arizona811.com">arizona811.com</a> or for questions, reach out to: <a href="mailto:Exactix@Arizona811.com">Exactix@Arizona811.com</a>		

**SCAN QR CODE TO EXPLORE MORE!**





# 2023 Metro 811 Day



The Challenge Coin Recognition Program, a unique initiative designed to honor individuals who consistently demonstrate an exceptional commitment to safeguarding the well-being of those in their vicinity and protecting subterranean facilities, both before and after excavation projects. Those nominated for this recognition become part of an exclusive community eligible to receive a special Challenge Coin, which they are encouraged to carry at all times. This token serves as a constant reminder, both to themselves and those around them, of the unwavering dedication they've pledged to the practice of C.A.R.E. throughout every excavation project. We extend a challenge to others to join this commitment and always prioritize safety and diligence when engaging in excavation work. If you know someone deserving of this recognition for their outstanding efforts, please don't hesitate to contact [Education.Awareness@Arizona811.com](mailto:Education.Awareness@Arizona811.com) to request a nomination form. We would like to honor this years Challenge Coin Champions Below.

Gabriela McLaughlin - Markham Contracting



Gabriela is an 811 guru when it comes to managing our damage prevention and coordinating our locate program. She is extremely diligent and communicates between our excavators, the locators, and utility owners. Her role is vital in ensuring we excavate only once 811 locate tickets have been fully addressed. She is the front line when it comes to resolving issues with locates and the collaboration between all parties both external and internal. She has created great relationships across the entire 811 process in order to ensure we can dig safe and be productive.

Jen Hale - Markham Contracting



Jen has been integral in our 811 success for many years. She consistently enters timely and accurate locate tickets for our company so that we can excavate safely. Jen is the first step in Markham's successful 811 program and ensure we keep all our locate tickets up to date. Jen also immediately jumps to action if an unknown line is located. Not only does Jen keep us working she makes sure we are doing so safely!

Nicholas McCluen - ELM



Nick has worked for ELM since February 2017. He has had 0 fault line strikes and 0 safety issues in that timeframe. He was our ELM elite program winner for January.

