



ARIZONA 811 NEWSLETTER

ISSUE
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Damage Prevention & Safety Resources

Arizona 811 recognizes current circumstances call for a different approach to ensure the continued safety of the community and of our underground facilities. Although at this time we are not able to offer Damage Prevention & Safety presentations, we continue to have other excavation safety resources available. We have an online training course which provides a good understanding of how to use the 811 process to stay safe and protect the underground facilities from being damaged.

“Caution! Facilities Below” is an interactive web-based training developed in partnership with the Arizona Corporation Commission, which teaches important details about the underground facilities protection law, safe digging practices and the 811 ticket process. Since the training course is online, it provides 24/7 access to complete anytime that works best with your schedule. It can also be a great refresher training tool because you can re-take the course as many times as you'd like.

[Click on the image below to get started!](#)



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Education & Awareness **P.1**

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Encouraging All-Around Safety during April – Safe Digging Month

There is no doubt that we are living through unprecedented times as we face the affects of the Coronavirus / COVID-19 Pandemic. With Social Distancing and Stay Home orders in effect, we have have changed the way we live our daily lives. We are far more careful of not touching our face, we make a more concerted effort to wash our hands, and we sanitize surfaces to prevent gems from spreading to also help keep our fellow co-workers, family and friends healthy. The same way we care for our health during these times, we should also care for our safety and the safety of our underground facilities when it comes to any projects that involve digging. As we spend more

at home, we we are more likely to take on DIY landscape projects. Not only is the weather and the season prime-time for these projects, but April is also **National Safe Digging Month!** Sadly, nearly 40% of homeowners who take on such projects will not contact 811 before digging, putting themsleves and their communities at risk. With so many residents working from home, losing vital services would be even more catastrophic. We'd like to remind everyone to **Call 811** or click arizona811.com, at least 2 full working days prior to any dig project, as a preventative measure to keep your family, your community and our underground facilities safe.



SPOTLIGHT

EXACTIX Training is HERE!

Arizona 811 is excited to announce the release of a new training course for our Online 811 Ticket Creation System, EXACTIX (previously E-Stake). EXACTIX is a convenient and easy to use tool, developed for users with the need to create 811 tickets to request utility locate marks for multiple addresses and easily track electronically posted responses. Since EXACTIX is online, it allows you 24/7 access to create 811 tickets anytime that works best with your schedule. (Please note, tickets still require 2 full working days, excluding weekends and holidays, to get completed locate markings or other responses from member underground facility owners/operators). [Click HERE](#) to start!

Please note the following:

1. You will need to create a NEW user account for our Coursettra training site if you have not previously logged in and used Coursettra to complete any previous Arizona 811 Training courses.
2. Any existing passwords you may have for EXACTIX or the old E-stake system will not work on the training site.
3. This course takes approximately 90 minutes to complete and is all self-guided. You will be able to stop and start at your convenience.

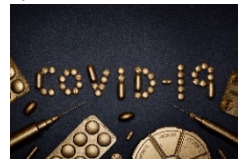




Coronavirus/COVID-19 Arizona 811 Workplace Action Plan

In light of the Coronavirus / COVID – 19 Pandemic, Arizona 811 has made some changes to our workplace structure to support the health and well-being of our employees and customers. As of mid-March, Arizona 811 postponed all Damage Prevention & Safety Seminars, cancelled all in-person committee meetings and Damage Prevention & Safety Presentations. In addition, we have also transitioned the majority of our workforce, including locate specialists, to work-from-home.

This was as big undertaking, nevertheless, with everyone's cooperation and support, we completed the transition seamlessly without majorly impacting service levels. This was a timely move as our Governor, Doug Ducey, released a "Stay Home, Stay Healthy, Stay Connected" order for our state on March 30, 2020. As an "Essential Function", Arizona 811 wants to assure you our operation continues to remain available during this time with our continued commitment to provide excellent service.



DIG THIS

GIVEAWAY ALERT!

Follow Arizona 811 on [Facebook](#), [Instagram](#) and [Twitter](#) to learn about news, events, 811 ticket creation tips, and special giveaways. Help Arizona 811 raise awareness about how using the 811 process can protect workers' safety and the underground facilities from damage. As a thank you to our Damage Prevention & Safety partners for using and promoting safe digging practices, we will provide many opportunities to win prizes. Go to our social media sites for more information about our latest giveaway!

Connect with us:



@arizona811

INTRODUCING

Arizona 811 EN ESPAÑOL

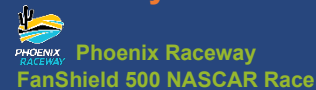
Arizona 811 is excited to announce education resources will soon be available **EN ESPAÑOL!**

We continuously strive to find new ways to reach out to our community and provide resources to promote excavating safety, providing Spanish education is a way for us to ensure those seeking information in their language have equal educational resources available. Stay tuned for more information in the upcoming months.



CONGRATULATIONS

Giveaway Winners



Congratulations to all of our GIVEAWAY winners that got to attend the Phoenix Raceway FanShield 500 NASCAR Race on March 8, 2020. Arizona 811 held several ticket giveaways, both on Social Media as well as a Community Awareness Event held at Dave & Buster's Tempe Marketplace at the end of February. The winners either attended our D&Bs event and entered a drawing, or entered by following, liking and re-posting us on Social Media. A BIG "Thank You" to all of our winners for showing us their support at our event and on Social Media, and for being Damage Prevention & Safety Partners!

Safety Tips & Resources for your Spring Projects



- Digging into DIY Projects while staying home?**
 Don't risk hitting a line and knocking out vital services for your entire community! Be sure to use Arizona 811's online ticket request tool to have underground utilities marked before putting a shovel in the ground. Go to: www.arizona811.com/exactix/ to learn more.
- Hiring a Contractor to complete a home project?**
 Always check and verify that their license is current and in good standing with the ROC by going to www.roc.az.gov and using the Contractor Search to look up the business. Whether indoors or out, the project may require digging. AZROC promotes excavating safety with all contractors.
- In search of educational projects for your Kids?**
 With kids at home, while schools remain closed, they need educational and FUN projects to keep them engaged. Kids love digging, so it's never too early to teach them about 811. Click on the "811 For Kids" image to watch a fun "Pirate Video" (provided by the Common Ground Alliance) and help them learn about digging safety. Also check out the Boy Scouts "30 Day Challenge" for more fun activities ANYONE can do.

