



2020 HOLIDAY SCHEDULE

Holiday	Date Observed	Status of Arizona 811 Center
New Year's Day 2020	Wednesday, January 1	Closed
MLK/Civil Rights Day	Monday, January 20	Courtesy day; not a valid business day
Presidents' Day	Monday, February 17	Closed
Memorial Day	Monday, May 25	Closed
Independence Day	Friday, July 3	Closed
Labor Day	Monday, September 7	Closed
Columbus Day	Monday, October 12	Courtesy day; not a valid business day
Veterans' Day	Wednesday, November 11	Closed
Thanksgiving Day	Thursday, November 26	Closed
Day after Thanksgiving	Friday, November 27	Courtesy day; not a valid business day
Christmas Eve Day	Thursday, December 24	Possibility of early closure – Request volume permitting, historically the Center closes early; however, prior to any closure the Membership would be notified.
Christmas Day	Friday, December 25	Closed
New Year's Day 2021	Friday, January 1, 2021	Closed

- If the holiday falls on a Saturday, it is observed on Friday. If the holiday falls on a Sunday, it is observed on Monday.
- Member facility owners/operators that observe any additional holiday closures are asked to provide special arrangements for EMERGENCY, UNKNOWN LINE and DAMAGED FACILITY notification to Arizona 811 Call Center Operations Manager Brad Simon at: Brad.Simon@Arizona811.com at least one week in advance. Please include company/agency name; pertinent contact information; and your receiving service area (Destination/SADA) code for the affected facility.
- Anyone who is planning to excavate for any reason at work, at home for a special event or project should plan accordingly during weeks impacted by holidays and courtesy days, which are NOT counted as “working days” for the purpose of having utilities located.
- For additional questions or comments about 2020 holidays and courtesy days, please contact Brad Simon at Brad.Simon@Arizona811.com.

THANK YOU