

2015 HOLIDAY SCHEDULE

Holiday	Date Observed	Status of Arizona 811 Center
New Year's Day 2015	January 1	Closed
MLK/Civil Rights Day	January 19	Courtesy day; not a valid business day
Presidents' Day	February 16	Closed
Memorial Day	May 25	Closed
Independence Day	July 3	Closed
Labor Day	September 7	Closed
Columbus Day	October 12	Courtesy day; not a valid business day
Veterans' Day	November 11	Closed
Thanksgiving Day	November 26	Closed
Day after Thanksgiving	November 27	Courtesy day; not a valid business day
Christmas Eve	December 24	Possible early closure based on low call volume (Membership notified in advance)
Christmas Day	December 25	Closed
New Year's Day 2016	January 1, 2016	Closed

- If the holiday falls on a Saturday, it is observed on Friday.
- If the holiday falls on a Sunday, it is observed on Monday.
- For <u>Emergency Requests</u> when the Arizona 811 Center is closed, you must contact the facility owner/operator directly.
- Member facility owners/operators that observe any additional holiday closures are asked to provide special arrangements for EMERGENCY, UNKNOWN LINE and DAMAGED FACILITY notification to Arizona 811 Operations Manager Brad Simon by email at: <u>Brad.Simon@Arizona811.com</u> at least one week in advance. Please include company/agency name; pertinent contact information; and your receiving service area (Destination/SADA) code for the affected facility.
- For additional questions or comments about 2015 Holidays, please contact Arizona 811 Executive Director Sandra Holmes at (602) 659-7500, Ext. 2223 or email <u>Sandra.Holmes@Arizona811.com</u>.